

Information to Help You: Factsheet 1

HELP WITH MONEY / FINANCES

Information about Benefits & Debt

The Middlesbrough Advice Partnership can offer a range of free independent advice about welfare benefits, support with housing costs, debt and credit unions. The Partnership consists of a number of agencies which include:

- **Welfare Rights**
01642 729242 or e-mail welfarerights@middlesbrough.gov.uk
- **Citizens Advice Bureau**
0344 499 4110 – www.middlesbroughcab.org.uk
- **Community Hubs**
Advice drop-in at Birkhall Road, Thorntree (01642246827) / Bishopton Road, Grove Hill (01642278444) / St. Paul's Road, Newport (01642802892) / Derwent Street, North Ormesby (01642207271) / Broughton Avenue, Easterside (01642513150) / Berwick Hills Library (01642230106) / Rainbow Centre, Coulby Newham (01642592800)
- **Cleveland Housing Advice Centre**
01642 254544 or e-mail: advice@chac92.co.uk

Further information can be found on www.advicemiddlesbrough.gov.uk

Money Advice about Energy Costs

Winter Fuel Payment : Tax free benefit to help pay heating during the winter months. Telephone 03459151515 or visit www.gov.uk/winter-fuel-payment

Energy Saving Advice: The government has introduced a scheme where participating companies will help to pay for all or part of the costs of installing solid wall insulation/ loft installation / cavity wall installation / boiler. Telephone 03001231234

Stay Warm Stay Safe: Cleveland Fire Brigades campaign runs through the winter months providing advice and short term support. If your heating has broken down or you are facing fuel poverty you may be able to get: Portable Heaters / Electric Blankets / Thermal Blankets / Torches / Wind Up Lanterns / Thermometer / Flask. Telephone Cleveland Fire Brigade on 01429 874063 or visit www.clevelandfire.gov.uk

Car Tax Exemption

Car Tax Exemption is available for a car used by a person with a disability. To check eligibility telephone 03001234321 or visit www.gov.uk/financial-help-disabled/vehicles-and-transport

Money Advice about Home Repairs: The Staying Put Agency

The Agency provides a service to help older people (60+), people with disabilities (18+) and people who are vulnerable. The Agency will provide information about financial assistance for repairs, improvements or adaptations to your home (such as bathing, accessing the toilet, and going up and down stairs). For more information telephone 08005875184

Money Advice and Other Support for Ex Servicemen

The Royal British Legion offers financial and welfare help to ex service members, spouses and dependents. Telephone 08088028080 or contact www.britishlegion.org.uk

SSAFA Forces Help provide financial, emotional and practical help for those with Forces connections. Telephone 08452417141 or visit www.ssafa.org.uk

Veterans Welfare Service offer help with welfare problems, pension claims and compensation. Telephone 08081914218 or visit – www.gov.uk/government/organisations/veterans-uk

Soldiers Charity offer support to serving and retired soldiers and their families. They may be able to provide small grants for Care Home fees and have Special Funds to support general needs and more. Telephone 02079018900 or visit www.soldiercharity.org.uk/need-our-help

You can get a copy of these fact sheets by visiting www.middlesbrough.gov.uk, contacting your Social Worker / Care Manager, visiting the Central / Local Library.

If you would like to comment on the Factsheets please ring 01642 728305

For more information on services which may be able to help visit: <https://www.middlesbroughmatters.co.uk>

All information was correct at time of print (24/07/15)