

Information to Help You: Factsheet 4

FEELING SAFE IN MY LOCAL COMMUNITY

Useful Contact Numbers

At some point most people will need to get help because of an accident or a medical emergency. Only dial 999 in a critical or life threatening situation. Other useful contact numbers include:

- Cleveland Police (non-emergency) 101
- Crimestoppers 0800 555111
- Community Safety Team 01642 728281
- Street Wardens 01642 228500
- Cleveland Fire Brigade (non-emergency) 01642231267/599503
- Cleveland Ambulance (non-emergency) 111

Crime Prevention

Cleveland Police has information on Crime Prevention and Community Safety Advice pages with lots of useful information on things such as:

- Protecting your home
- Staying safe on the roads
- Reducing the risk of becoming a victim

This information can be found on the Cleveland Police website:

<http://www.cleveland.police.uk/advice-information/Community-Safety-and-Crime>

Hate Crime Reporting Centres

All hate crime incidents, including those against people with disabilities, should be reported. By reporting incidents, you will enable the Police, Council, Housing Associations and other Agencies to build up patterns of behaviour locally along with highlighting areas of concern within your community. You can report hate crimes to the Police by calling the non-emergency number 101, visit a police station or report it on line at <http://www.cleveland.police.uk/Information/hate-crime-and-How-to-Report-It.aspx> or www.report-it.org.uk

Safe Place Scheme

Safe Places are places and buildings in the community where people who need extra support can go if they need some help support or advice. The Safe Place venues will have a sticker displayed in the window or door and can provide help such as telephoning the person's home or providing directions. Safe Places venues in Middlesbrough :

Marks & Spencer
Central Library

Middlesbrough Bus Station
Age UK (Borough Road)

mima Art Gallery

Victim and Witness Support

Victim Support is the National Charity giving free and confidential help to victims of crime. For more information and advice contact 08081689111 or visit the website: <http://www.victimsupport.org.uk/>

Middlesbrough Community Safety Team

The Middlesbrough Community Safety Team work with partners and local people to prevent and reduce crime, anti-social behaviour and the fear of crime including;

- Vandalism, graffiti, and other deliberate damage to property or vehicles
- Teenagers hanging around on the streets
- Rubbish or litter lying around
- Drug use and dealing
- Drunk or rowdy behaviour
- Noisy neighbours

You can contact the Community Safety Team via e-mail to asbunit@middlesbrough.gov.uk or telephone 01642 728281.

Middlesbrough Street Wardens

Middlesbrough Street Wardens provide a service in Middlesbrough Town Centre with the aim to reduce crime and fear of crime. Street Wardens have a number of powers including:

- Request names and addresses of anyone showing anti social behaviour
- Request people to stop drinking in an alcohol free zone
- Confiscate alcohol from young people
- Enforce environmental issues (dog fouling /graffiti etc)

You can contact the Street Warden Service on 01642 228500

Crime Figures and the Police Crime Commissioner (PCC)

Information reported and outcomes of crime in your area can be found by entering your postcode into the Police website: <http://www.police.uk/crime>. The Police Crime Commissioner's role is to ensure the Policing needs of your community are met and to oversee how crime is tackled in your area. For more information or to view the Police and Crime Plan 2013 – 2017 visit the PCC website:

<http://www.cleveland.pcc.police.uk/Home.aspx>

You can get a copy of these fact sheets by visiting www.middlesbrough.gov.uk, contacting your Social Worker / Care Manager, visiting the Central / Local Library. If you would like to comment on the Factsheets please ring 01642 728305

For more information on services which may be able to help visit:

<https://www.middlesbroughmatters.co.uk>

All information was correct at time of print (24/07/15)