

List of Agencies Contracted to Provide Enablement and Support Services



Middlesbrough Council

Department of Social Care

This leaflet contains details of care agencies who we have contracts with. They provide enablement and support services to help people with Learning and/or Physical Disabilities to live as independently as possible in their own home.

These agencies have agreed to provide services to the standard required by Middlesbrough Council.

Agency Details	Contact
Community Integrated Care Unit 4001, DBH Offices, Belasis Hall Business Park, Billingham, TS23 4EA	Telephone: (01642) 345654
Creative Support Buckton house, Innovation Court, Yarm Road, Stockton TS18 3DA	Telephone: (01642) 661890
Dimensions Unit 1H, Enterprise House Valley Street, Darlington DL1 1GY	Telephone: (0300) 303 9018

Agency Details	Contact
Flexible Support Options 15-16 Stockholm Close, Tyne Tunnel Trading Estate, Tyne & Wear NE29 7SF	Telephone: (0191) 270 8649
Interactive Development Support 3rd Floor, Benton House, 136 Sandyford Road, Jesmond, Newcastle, NE2 1QE	Telephone: (0191) 230 3090
Lifeways Community Care Suite 2R, North Sands, Business Centre, Liberty Way, Sunderland SR6 0QA	Telephone: (0191) 514 9000
Mencap Southlands Centre Ormesby Road Middlesbrough TS3 0HB	Telephone: (01642) 323202

Agency Details	Contact
Sanctuary Supported Living, Unit 13, Beresford Buildings The Greenway, Thorntree Middlesbrough TS3 9NB	Telephone: (01642) 318462
Voyage Care Wall Island, Birmingham Road, Lichfield, Staffordshire WS14 0QP	Telephone: (01543) 484672
Walsingham Cargo Fleet Offices Middlesbrough Road Middlesbrough TS6 6XH	Telephone: (01642) 228505

These agencies also provide services for people privately. The terms and conditions of the agency will apply to any private arrangements.

We do not accept liability for arrangements made privately.

If you would like to make a complaint telephone **(01642) 728307** pick up a leaflet or log on to www.middlesbrough.gov.uk/comments



Tell us what you think about this booklet

We would like to hear from people who read our information. Please take a few minutes to fill in this tear off form to tell us what you think.

How useful did you find this booklet?

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Okay



No use

How easy is the leaflet to understand?



Good



Okay



No use

Do you have any comments or suggestions about the information we make available?

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Please post this tear off form back to us at the freepost address below. There is no need for a stamp.

**The Public Information Officer, Social Services,
Freepost MI 408, Civic Centre, Middlesbrough TS1 2BR**

Thank you for giving us your views. You have helped us to understand what we are doing well with our information and what we need to improve on.

Please note that you can also share more of your views with us on our website at

<http://consult.middlesbrough.gov.uk/portal/hsc>

How to contact the Department of Social Care

In office hours:

Our office hours are
Monday to Thursday 8.30am - 5.00pm
Fridays from 8.30am - 4.30pm
You can contact us by phone
Telephone: (01642) 726004, or
by using Minicom: (01642) 726980
(please use announcer).



In person you can visit us at our
Contact Centre, Middlesbrough House,
50 Corporation Road, Middlesbrough TS1 2YQ.
Our Contact Centre is open from
Monday, Tuesday & Thursday 8.30am - 4.30pm
Wednesday 12.30pm - 4.30pm
and on Fridays from 8.30am - 4.00pm



Emergencies, out of office hours and weekends:

For emergencies, out of office and weekends you can
Telephone: 08702 402994 or you can call using
Minicom: (01642) 602346 (please use announcer.)

You can write to us at:

Middlesbrough Council Department of Social Care
PO Box 505, Civic Centre, Middlesbrough TS1 9FZ



You can email us at:

socialservices@middlesbrough.gov.uk

Or visit our website at:

www.middlesbrough.gov.uk/comments



E&SS June 13

We can provide this leaflet in other languages, large print, Braille on CD or tape telephone 01642 728305.

ہم آپ کو یہ لیفلٹ دوسری زبانوں میں بھی فراہم کر سکتے ہیں فرمائش خواہ بڑے پرنٹ کی ہو،
سی ڈی پر بریل یا ٹیپ پر اور اسکے لئے نمبر (01642) یا 728305 پر فون کیجیے

हम यह लीफ़्लैट दूसरी भाषाओं में, बड़े प्रिन्ट में, ब्रेल में सी डी पर या टेप पर अनुवाद करवा सकते हैं
कृपया टैलीफोन करें 01642 728305

ਅਸੀਂ ਇਹ ਲੀਫ਼ਲੈਟ ਦੂਜੀ ਭਾਸ਼ਾਵਾਂ ਵਿੱਚ, ਵੱਡੇ ਪ੍ਰਿੰਟ ਵਿੱਚ, ਬ੍ਰੇਲ ਵਿੱਚ
ਸੀ ਡੀ ਤੇ ਜਾਂ ਟੇਪ ਤੇ ਅਨੁਵਾਦ ਕਰਵਾ ਸਕਦੇ ਹਾਂ ਕ੍ਰਿਪਾ ਕਰਕੇ ਟੈਲੀਫੋਨ
ਕਰੋ : 01642 728305

باستطاعتنا تقديم هذا المنشور بلغات اخرى أو بكتابة كبيرة أو الابريل على قرص سي دي أو
شریط, الرجاء الاتصال بالهاتف 01642 728305 .

我们可以提供其他语言大字体,盲文的光碟或磁带版本.需者请致电
01642 728305 或多或少。


Middlesbrough
moving forward

www.middlesbrough.gov.uk