

MIDDLESBROUGH STAYING PUT AGENCY



Middlesbrough Staying Put Agency is an advice & repair service enabling older, vulnerable and disabled people to stay in their own home.

Established in 1991, we are Middlesbrough's home improvement agency. We work with Social Care and other organisations to provide a service to help older people, people of all ages with disabilities and those who are otherwise vulnerable to remain and live more independently in their own homes, by providing:

- **PRACTICAL ADVICE & ASSISTANCE**
- **DISABLED FACILITIES GRANTS**
- **MMAM'S HANDYPERSON SERVICE**
- **TELECARE & HOSPITAL DISCHARGE SERVICE**
- **LOW LEVEL REPAIRS**
- **HOME IMPROVEMENT LOANS**
- **PRIVATE WORKS SERVICE**
- **WINTER WARMTH PROJECTS**

For more information and to discuss how we can help, call the Staying Put Agency on 0800 5875 184, email stayingputagency@middlesbrough.gov.uk or visit us online at middlesbrough.gov.uk/spa

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PRACTICAL ADVICE & ASSISTANCE

All the Agency staff will provide you with impartial advice and assistance to help you live independently in your own home. We can help and advise you with your housing options, provide technical support as well as advising you on the latest seasonal projects.



DISABLED FACILITIES GRANTS

The Agency delivers the major adaptations requested by the Social Care Occupational Therapy team, which includes showers, bathing facilities, toilets, stairlifts and ramps.



MMAM'S HANDYPERSON SERVICE

Working closely with the Social Care Occupational Therapy Team, we provide minor adaptations and security measures such as grab rails, stair rails and key safes. The service also delivers minor repair works throughout your property.



TELECARE & HOSPITAL DISCHARGE SERVICE

Based in James Cook Hospital, Agency representatives work alongside the hospital social work teams to assist you with your return home from hospital.

We also work in partnership to manage and install telecare and assistive technology, prescribed by health and social care professionals, into your home.



LOW LEVEL REPAIRS

For the non-essential works in your home such as putting up shelves and assembling furniture, the Handyman Service will undertake these jobs for £10 per hour plus the cost of any materials.



HOME IMPROVEMENT LOANS

Financial assistance through a loan may be available to older and vulnerable homeowners who are unable to access commercial lending. These loans are used for essential repairs and improvements.



PRIVATE WORKS SERVICE

The Agency helps take the worry out of organising your home repairs and adaptations. From helping design the work through to obtaining estimates, liaising with contractors and ensuring the work is completed to your satisfaction. For a small administration fee, we will provide you with peace of mind.



WINTER WARMTH PROJECTS

Throughout the colder months, the Agency offers support through boiler servicing and repairs, provides winter essentials (including fleeces, gloves, blankets and shoe grippers) and issue emergency loan heaters.

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