

PRIVATE WORKS: ARE YOU CONCERNED ABOUT EMPLOYING A REPUTABLE CONTRACTOR?



Middlesbrough Council's Staying Put Agency can help older, vulnerable and disabled people to repair and adapt their homes, enabling them to live safely and securely.

The Agency can take away the stress and worry of organising work in your home and will ensure that any works carried out are to a high standard. We will only use contractors from our select list who have met accredited standards.

For more information and to discuss how we can help,
call the Staying Put Agency on 0800 5875 184,
email stayingputagency@middlesbrough.gov.uk
or visit us online at middlesbrough.gov.uk/spa

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HOW THE SERVICE WORKS

If you are looking to improve, adapt or repair your own home but are unsure of who to ask, the Staying Put Agency offers a private works service to help take the worry out of organising it.

The Agency will:



Visit you in your home to discuss the work that may be required.



Design and plan the works agreed.



Obtain estimates from contractors for the work you have chosen to proceed with.



Provide help and support with any practical matters while the work is in progress.



Liaise with contractors on your behalf.



Ensure that work has been completed to your satisfaction before any payments are made.

A 10% administration fee will be payable after the work is completed.

“IF IN DOUBT, KEEP THEM OUT”

If you think that there are rogue traders operating in your area, call your local Police or Crimestoppers on 0800 555 1111.

And, if you have been a victim of a rogue trader contact Trading Standards on 03454 040506.



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