



Middlesbrough Staying Put Agency

Services at a Glance 2015/16

Freephone: 0800 5875184

Landline: (01642) 729150

Email: stayingputagency@middlesbrough.gov.uk

www.middlesbrough.gov.uk

SERVICE	WHAT IT OFFERS	CRITERIA	COST TO CLIENT
Prevention of falls service	Home assessment to check for hazards and provision of grab rails & equipment	Over 60's or those clients referred by OT any tenure	Not applicable
Home maintenance service	Minor essential repairs up to £400 or less than 4 hours work delivered by our handyman service	Over 60's and owner occupier on a qualifying benefit	Means tested
Disabled Adaptations	Mandatory Disabled facilities grant	OT assessment	Means tested
Private works	Avoidance of rogue builders	Owner occupiers	10% of overall cost up to a maximum fee of £500
Telecare	Assistive technology to help maintain independence delivered by our handyman service	Social worker or OT referrals only	Meet 'Care Act' eligibility criteria
Home Independence Trust	Minor repairs, practical housing solutions (or require assistance not covered with SPA other services)	60+ owner occupier, on qualifying benefit or on low income with no savings	Means tested
Housing & Care Options Service	Advice & support to help people move to more suitable housing or remain at home with increase support	Over 60's in partnership with 'FirstStop' advice national help line	Not applicable

SERVICE	WHAT IT OFFERS	CRITERIA	COST TO CLIENT
Loan Heaters	Two heaters (with leaflet advising of costs per hour)	Older, vulnerable or disabled owner occupier, heating broken down, waiting repair or replacement	Not applicable
Electrical Safety Council	Grants for dangerous electrics to be made safe up to £500	Over 60's	Means tested (This is funding and time limited)
Carbon Monoxide Monitors	Carbon Monoxide monitor for those clients who have a gas fire over 5 years and boiler over 10 years	OT/Social Care referral only	Means tested
Keysafes	Supply and installation of a keysafe	Connect Clients or 60+ or disabled	One off cost £30
Boiler repairs	Repairs to boiler up to £500	Older, vulnerable or disabled owner occupiers	Means tested (This is funding and time limited)
Low Level Repairs	Minor repairs and small jobs – no more than 2 hours	Owner Occupiers over 60's	Price of materials used, £10 hour includes travel time
Maintaining Your Home	Simple practical advice leaflets on line or can be requested	Available to anyone	Not applicable